

## IMPORTANT THINGS TO KNOW BEFORE BUYING A COMPUTER



## CUSTOM MADE AT TIME OUT! COMPUTERS

MAXIMUM PERFORMANCE | SUPERIOR FLEXIBILITY | ULTIMATE VALUE FOR MONEY.

Imagine walking into a restaurant and having to say, "What are you going to serve me?" or having to choose from a tiny menu with only a few choices. We believe purchasing your computer shouldn't have to be that way either.

Here at Time Out! Computers our systems don't have model A, B, or C. In fact, almost no two systems we make are identical. Each of our clients has his or her own idea of a 'dream machine'; therefore we custom build all of our PCs. You are free to pick and choose exactly the hardware that will meet your specific needs - for today and for future expansion.

### It's What's Inside That Really Counts.

While most computers look similar on the outside, what's inside is very different. And you know what ... it's what's inside that really counts. You can have absolute peace of mind knowing that every component we put into your system (even the smallest) has been chosen for its proven reliability.

Every week, we contact our suppliers to find out what 'fault returns' they are having on their products. We use only the products with little or no returns. This insures you of the smallest possibility of any breakdown or frustrating interruption to the daily use of your computer.

Each individual detail may be small, but the cumulative effect is formidable. Where others see a cost cutting measure, we see an opportunity for building a system that will run reliably for you every day.

When you're ready to have your dream built for you, give us a call on 1300084636 or e-mail us at [sales@tocs.com.au](mailto:sales@tocs.com.au).

One of our technicians will consult with you about what we can do to unlock the hidden potential of your software and give you a computer system you'll be proud to own.

A system that will service you reliably for years.

### THE ULTIMATE GUIDE - 10 TOP TIPS

- ✓ CUSTOM MADE AT TIME OUT! COMPUTERS TO GIVE YOU MAXIMUM PERFORMANCE, SUPERIOR FLEXIBILITY AND THE ULTIMATE VALUE FOR MONEY.
- ✓ IT'S WHAT'S INSIDE THAT REALLY COUNTS.
- ✓ MEETING THE SOFTWARE CHALLENGES OF TODAY ... AND TOMORROW.
- ✓ NO ASSEMBLY LINES - A BETTER COMPUTER FOR YOU.
- ✓ THE SECRET INGREDIENT IS TIME - GIVING YOU THE BEST POSSIBLE RESULTS.
- ✓ BEWARE OF OUT-DATED TECHNOLOGY AND TECHNOLOGY THAT CANNOT EASILY BE UPGRADED.
- ✓ BETTER THAN WE HAVE TO BE.
- ✓ TECHNICAL SUPPORT YOU CAN COUNT ON.
- ✓ TIME OUT! COMPUTERS ONSITE WARRANTY. UNPRECEDENTED, UNPARALLELED.
- ✓ WE'VE BEEN AROUND. WE'LL BE AROUND.

*Obsolete. It's a word that anyone who has owned a computer has had to face. Anyone who has bought an "almost top of the line" computer knows that the ever increasing demands of software can quickly ruin your investment. That same PC that ran software so quickly in its first few months was quickly overrun by games with better graphics that needed more power, productivity software that needed more storage and graphics software that needed more memory.*

*For the technically proficient, this often starts the long cycle of continuous upgrading: pouring more and more money into a PC that wasn't fast enough to begin with. Some unfortunates even bought PCs that couldn't be upgraded. It doesn't have to be this way. While technology will never stop advancing, owning a Computer from Time Out! Computers will provide you with the power you need to fight off obsolescence. Our technicians can upgrade memory, storage, graphics processing, sound, and often even the CPU itself. Many computers have foregone upgrade ability in favour of cheap, multifunction components. While integrating many functions into one circuit board may make the price tag appealing, it becomes very expensive, if not impossible, to upgrade later on.*

**Meeting the Software Challenges of Today ... and Tomorrow.**



**13000 TIMEOUT**  
**[www.tocs.com.au](http://www.tocs.com.au)**

# We've been around. We'll be around.

## No Assembly Lines - A Better Computer

Most brand name computers are built on massive assembly lines that produce hundreds, in some cases, thousands of systems a day. Scores of labourers turn one screw or insert one card in a system and roll it down the line to the next worker.

These systems are often made of custom built parts forcing you to buy their replacement parts at exploded prices. These companies produce all of their systems that way - except - the systems that they send to magazines to have reviewed.

Those systems are hand built by their most skilled technicians ... for two reasons: First, the magazines need to have the hardware months in advance of its mass

production in order to have time to review and print the information. Second, they know hand crafted is better.

While selecting the best components is critical, even more important is the knowledge of the person who builds your PC. When you purchase a Computer from Time Out! Computers, you're not just buying our components, you're buying our knowledge.

Just like the difference between a factory built automobile and one built in a performance shop, the knowledge and time put into the hardware makes the difference.

We have no assembly lines - every system is hand built, with an average of six hours of technician's time going into each computer.

We know the special needs of those who want the best-suited computer to get their work done or want to get the most relaxation and enjoyment from their entertainment software. Over the years we've constructed the best-suited systems for many satisfied customers. Although we have earned the highest praise from our customers, we haven't let it go to our heads. We still hand build every system and we still take pride in every system we build.

## The Secret Ingredient Is Time.

When you call to place your order with us, we won't put you on hold. We know you by your name, not a customer number. You won't talk to an "order taker". One of our trained Computer Technicians will spend the time it takes to create the right system for you. In fact, we average over one hour of pre-sales discussion per client, to shape your dream system. And we won't sell you things you don't need. You may even find that we'll try to talk you out of an item if we don't think it's right for your applications. The final decisions are always yours, of course - but our goal is to build you the system that is going to make you a raving Time Out! Computers fan. Many of our clients come back year after year to keep their systems on the cutting edge of technology. In short, we want you to be a customer for life.

## Beware Of Out-Dated Technology, And Technology That Cannot Easily Be Upgraded

If you know exactly what you want in your system, or even if you don't have any technical expertise, we'll be able to build the right system for you. When you call to place your order, we will discuss what you want to do with your PC now and what you plan to do in the future. We'll review all of your component choices to make sure every detail of your order is exactly the way you want it. We'll never substitute a part without your approval. And because we don't have pre-made systems sitting around in boxes, you'll always get the latest technology available the day you place your order.

## Better Than We Have To Be.

Every aspect of a Time Out! Computers PC, is better than it has to be. Our business is not merely set up to sell computers ... it's set up to delight customers - for life. Because technology is marching on so quickly, we know that sometime in the future you will want to upgrade your computer or buy another one.

We want you to automatically come to us. And we think that the best way to ensure that happening is to give you the ultimate service in the first place.

## Time Out! Computers Onsite Warranty. Unprecedented, Unparalleled.

Standing behind our product has a special meaning at Time Out! Computers. We take pride in every system we construct. Our technicians go through an amazing 217 quality checks before any computer leaves our doors!! But should our hardware ever fail, we guarantee to repair it immediately and with our own uniquely qualified technicians. To this end, we have our Onsite Warranty. In short, if a serious hardware problem should arise with your system - a problem that our technicians cannot resolve over the phone - we will come out onsite to fix it. If the problem cannot be fixed onsite, we will then take it back to our office, fix it and deliver it back, all at no cost to you. Why do most other companies not offer this kind of service? Frankly, it's way too expensive. That is, unless you have the most reliable hardware in the industry.

## Technical Support You Can Count On.

Should you ever have questions or need help with your Time Out! Computers system, you can contact us on our office number or via email. You'll find our technical support a refreshing experience. Our onsite support will get you up and going quicker than ever. You'll get a Time Out! Computers technician - perhaps even the one who built your system! Our technicians will answer your questions and solve any problem you might have quickly and professionally.

**That Means, If You Ever Have A Problem,  
It Will Be Fixed Fast, First Time –  
Guaranteed!!**