

OUR RANGE OF SERVICES

Welcome to Time Out! Computers ITS TIME YOU TOOK YOUR IT SUPPORT TO THE NEXT LEVEL...

At Time Out! Computers we pride ourselves on being a 100% Australian owned Company that can service Small\Medium Businesses to large Enterprises that have offices in multiple cities across Australia and New Zealand.

We take a holistic approach to your ICT, providing everything from the most complex of Networks and Server Managed Systems\Environments, whether they are Hosted Services (Cloud) or located locally on your premises, or in Multi Site Offices.

In addition to this we also do custom built computers, tablets, laptops and thin clients, Printers large and small, inks and toner cartridges – Original or Compatible, through to a complete VoIP Phone System.

We confidently provide a complete end-to-end supply and service for all of our Clients.

MSA – (MANAGED SERVICE AGREEMENT).

We are here to take the pressure and anxiety out of your everyday ICT requirements.

We are here to make your life easy when it comes to any ICT problem you may encounter.

We have an MSA (Managed Services Agreement) that is designed to look after your Business better and cheaper than you having a full-time internal ICT person on staff.

Our Technicians are always up to date with their Microsoft knowledge and emerging technologies.

They have an extensive range of experience to determine the problem and deliver the solutions for your computer system issues, in a manner to minimise the impact on the daily running of your business.

INTUITIVE COMPUTER SUPPORT

We have also acquired the tools to make us one of the first intuitive computer companies across Australia.

These tools give us the advantage of knowing about a software problem before it becomes a blue screen; knowing about an ailing hard drive before it becomes a dead hard drive that you can't retrieve your data from.

These tools also notify us of sick cooling systems and fans before the computer overheats and destroys the Processor or Main Board causing costly down time.

Instead of having to call your IT Support because of an untimely breakdown, we will be calling you to book in a time to fix an issue BEFORE it becomes a breakdown, meaning your maintenance will always be planned for a time you can afford the system to be down, not have it break down when you least expect it.

PAY-BY-THE-MONTH I.T. SUPPORT

For a moderate monthly fee you will have unlimited onsite visits, remote support and phone support.

It will cover all labour, so there will be no hesitation to pick up the phone and call in fear of an unwanted charge, even for the most minor of problems that can otherwise become bigger problems if not taken care of immediately.

[Call Us Today To Find Out More About Pay By The Month It Support.](#)

WIFI SECURITY



Are you sick of wires running everywhere in your business? A wireless network will solve your problem. Wireless is fast, cheap, secure and best of all, mobile. Be sure to have a qualified technician setup your Wireless Network. If it is not installed correctly, anyone in your area with a wireless computer can log into it and cause all manner of trouble.



WE MAKE TECHNOLOGY SIMPLE FOR YOU!

Time Out! Computers can meet all your Business Information Technology needs. Whether it's just replacing a toner cartridge for a printer or a whole computer network, no business is too big or too small.

Our Time Out! Computers technicians are experienced; servicing businesses with 100's of computers and Servers right down to a home office with just one computer. Time Out! Computers value our customer's needs and understand that your computer systems can be the central point of your business.

We strive to make our customer's business work at maximum performance by supplying them with the highest quality in products and services.

NEW COMPUTER SYSTEMS

Time Out! Computers can supply your business with new computer systems that meet your business needs.

We can supply a number of Server Solutions complete with automated backup, to high end graphic design computer and Rip Box solutions, to basic word processing computer packages.

All our computers are made from the highest quality parts to ensure the maximum performance and minimum downtime for your business.

We can also tailor the look of our computers to suit your business and personal tastes. All our in house built Computers come with a Two (2) year onsite warranty, in the Brisbane and surrounding areas.

NETWORK DESIGN AND INSTALLATION

Starting a new business or moving premises? Time Out! Computers can help you get your new or current network running quickly and easily.

From small businesses to enterprise size companies with multiple office locations, we can supply and implement the system that suits your business needs and future growth.

ONLINE PRESENCE

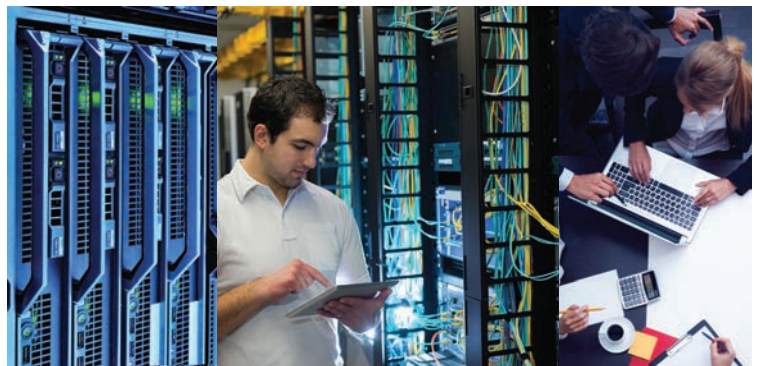
If you haven't already, it is very important for a business to have a presence online.

Do you want to sell your products online? Time Out! Computers can assist you with your web site.

We specialise in website design and re-design, maintenance, newsletters, search engine optimisation and helping set up businesses online to sell to the world.

We can sort out your website hosting, purchasing new domain names.

We also have affiliates that can help you with logo design, and other marketing solutions.



NETWORK MAINTENANCE

At Time Out! Computers we know that looking after your computers and networks can be a time consuming task. We can take some of this work off you with our network maintenance plans.

Some things we can do for your business include having scheduled maintenance visits, pre-paid onsite support, phone support, online remote support, secure remote control of your network, automated backup plans, and automated viruses scanner updates.

We also have Managed Services Plans that monitor your Systems and Network, 24 hours a day.

Call Us Today To Book In An Audit On Your It Systems.

Do you need to access your businesses computer system at any time, from anywhere?

Time Out! Computers can build a secure system that allows you to do this.

There are several tools available on the market that can allow you to access other computers at your business, or allow you to access all your information from home just as if you were sitting at your desk in your office, easily and securely.

SERVICES

- ✓ SECURE & PRIVATE CLOUD COMPUTING SOLUTIONS
- ✓ LATEST SOFTWARE RELEASES
- ✓ SERVERS & NETWORKING
- ✓ PRINTERS
- ✓ CUSTOM BUILT SYSTEMS
- ✓ AUTOMATED OFFSITE DATA BACKUP
- ✓ DESKTOPS & NOTEBOOKS
- ✓ HOME & OFFICE IT SALES & SERVICE
- ✓ REMOTE & ON-SITE SUPPORT
- ✓ MULTIPLE SITE SET-UP
- ✓ WEB HOSTING
- ✓ WIRELESS NETWORKS
- ✓ REMOTE OFFICE SET-UP
- ✓ NETWORK MAINTENANCE
- ✓ NETWORK & INTERNET SECURITY

INTERNET CONNECTIONS

Not connected to the Internet or not happy with your current Internet service supplier.

Time Out! Computers are Dealers for a number of Internet providers here in Australia.

We are able to recommend the appropriate Internet connection for your business or residence and then compare the plans across a number of providers, to make sure you get the best value for you and/or your business.

As a Dealer for these companies, we get access to the higher level of Technical Assistance to get your issue sorted fast.

Types of Internet Connections we can sort out for you are as follows:-

- NBN.
- EOC (Ethernet Over Copper).
- Fibre Internet. (Different to NBN)
- ADSL2+
- Wireless 4G
- Fast broadband delivered by radio antennae (Fixed Wireless).
- And more.

Once we have you signed up, we can organise your Modem and Router, making sure they are all setup correctly.

If required we can assist you with setting up your email address and Spam filter.

If you already have a broadband connection but you are not happy with the service. Time Out! Computers can do a "Quick Transfer" from most other Internet Providers to a new one, causing you minimal downtime, generally only a few hours.

NETWORK & INTERNET SECURITY

Does your business have a virus scanner, firewall, content scanner or even a secure server to hold your most important information?

If not, your information could be vulnerable to being stolen, deleted or changed, having dire consequences for your business.

Networks are the most vulnerable to threats from hackers, viruses, Trojans, or even your own staff. Time Out! Computers can help you secure, track and backup all your information.

Time Out! Computers use leading edge software and techniques to secure and backup your important data and information.



NETWORKING MORE THAN ONE OFFICE

Do you have more than one office and want to connect the networks together?

You can have both your networks talking to each other sharing data and emails as if they were all in the same location.

No need to double up all your servers and data. It can all be shared via the Internet, either from your own in-house Server, or to save thousands on hardware and software upgrades, talk to us now about our Private and Secure Local Cloud Solutions.

BACKUP SYSTEMS

All of your business' Data and Files can hold all of your companies' most important information, from emails, documents, customer details, business transactions and a lot more.

Having any of this information lost due to hardware crashes, viruses, or malicious behaviour can be easily prevented with a backup system.

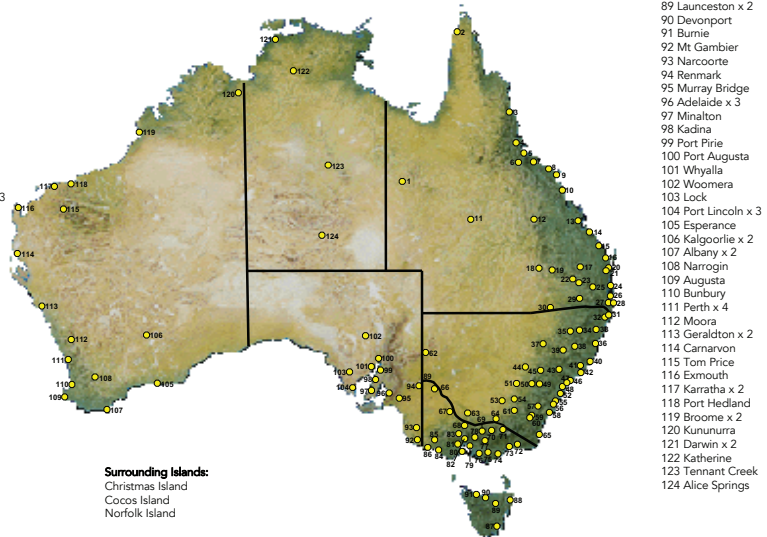
A backup system can be as simple as copying your data to a CD, DVD, data tape or for real security, send your data to an automated online-offsite backup stored only here in Australia, to be retrieved anywhere anytime you need it.

Time Out! Computers DataVault Online Offsite Backup, can automate this process with leading edge software or a simple scheduled command from your server or computer.



1 Mt. Isa x 2	43 Muswellbrook
2 Weipa	44 Dubbo x 2
3 Cairns x 2	45 Mudgee
4 Ingham	46 Newcastle x 7
5 Townsville x 4	47 Toronto
6 Charters Towers	48 Gosford
7 Ayr	49 Bathurst x 2
8 Bowen x 3	50 Orange x 2
9 Jubilee Pocket	51 Forbes
10 Mackay x 4	52 Sydney x 10
11 Longreach	53 Griffith x 3
12 Emerald	54 Temora
13 Rockhampton x 2	55 Keiraville
14 Gladstone	56 Wollongong x 2
15 Bundaberg x 2	57 Goulburn
16 Hervey Bay	58 Vincentia
17 Kingaroy	59 Canberra x 4
18 Miles	60 Queanbeyan
19 Chinchilla	61 Wagga Wagga x 3
20 Maroochydore	62 Broken Hill
21 Landsborough	63 Deniliquin x 2
22 Kingsthorpe	64 Albury
23 Toowoomba	65 Merimbula
24 Brisbane x 4	66 Mildura x 2
25 Ipswich x 2	67 Swan Hill
26 Southport	68 Echuca
27 Gold Coast	69 Shepparton x 2
28 Elanora	70 Wangaratta x 2
29 Warwick	71 Gorriong
30 Goondiwindi	72 Orboost
31 Brunswick Heads	73 Lakes Entrance
32 Lismore	74 Sale
33 Grafton x 2	75 Moe
34 Glen Innes	76 Koo Wee Rup
35 Inverell	77 Mansfield
36 Coffs Harbour	78 Seymour
37 Narrabri	79 Melbourne x 11
38 Armidale	80 Geelong x 2
39 Tamworth x 2	81 Ballarat
40 Port Macquarie	82 Kyneton x 2
41 Taree	83 Bendigo
42 Forster	84 Warrnambool x 3

IT Service Delivery On-site Australia-wide



85 Hamilton
86 Portland
87 Hobart x 3
88 St Helens
89 Launceston x 2
90 Devonport
91 Burnie
92 Mt Gambier
93 Narcoorte
94 Renmark
95 Murray Bridge
96 Adelaide x 3
97 Minalton
98 Kadina
99 Port Pirie
100 Port Augusta
101 Whyalla
102 Woomera
103 Lock
104 Port Lincoln x 3
105 Esperance
106 Kalbarrie x 2
107 Albany x 2
108 Narrogin
109 Augusta
110 Bunbury
111 Perth x 4
112 Moora
113 Geraldton x 2
114 Canarvon
115 Tom Price
116 Exmouth
117 Karratha x 2
118 Port Hedland
119 Broome x 2
120 Kununurra
121 Darwin x 2
122 Katherine
123 Tennant Creek
124 Alice Springs



IT Service Delivery On-site New Zealand-wide



1 Auckland x 2
2 Christchurch x 2
3 Dunedin x 2
4 Geraldine
5 Greymouth x 2
6 Hamilton x 2
7 Invercargill
8 Kaitia
9 Levin
10 Napier
11 Nelson
12 New Plymouth x 2
13 Palmerston North
14 Rotorua
15 Taupo
16 Tauranga
17 Timaru
18 Wanaka
19 Wanganui
20 Wellington x 3
21 Westport
22 Whangarei



Don't swear AT your computers ...
 Swear BY THEM!!

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